

SUBMISSION GUIDELINES

- Requests must be submitted within 60 days from the date of service or product purchase to be considered.
- Only products and services rendered after July 1, 2024, will be eligible for this credit.
- Submissions for future dates will not be accepted.
- Products or services related to pre-existing conditions will not be eligible for this Credit.

SUBMISSION PROCESS

- To apply for the Health and Wholeness Credit, use our electronic Health and Wholeness Credit Form (HAWC).
- Only submissions via HAWC will be considered for the credit.
- Claims submitted via EDI or mailed to the PO Box will not be eligible.

START DATE

- This is a Beta program and will begin on July 1, 2024 and will expire on or before December 31, 2024.

TERMS AND CONDITIONS

- Once your PRA has been met, the credit will no longer be available.
- No refunds will be issued for unused credits. This credit will only be applied for the month that products were purchased and/or services rendered.
- Amounts in excess of \$100 will not be applied to future months. Not available for Impact Members in the senior program.